

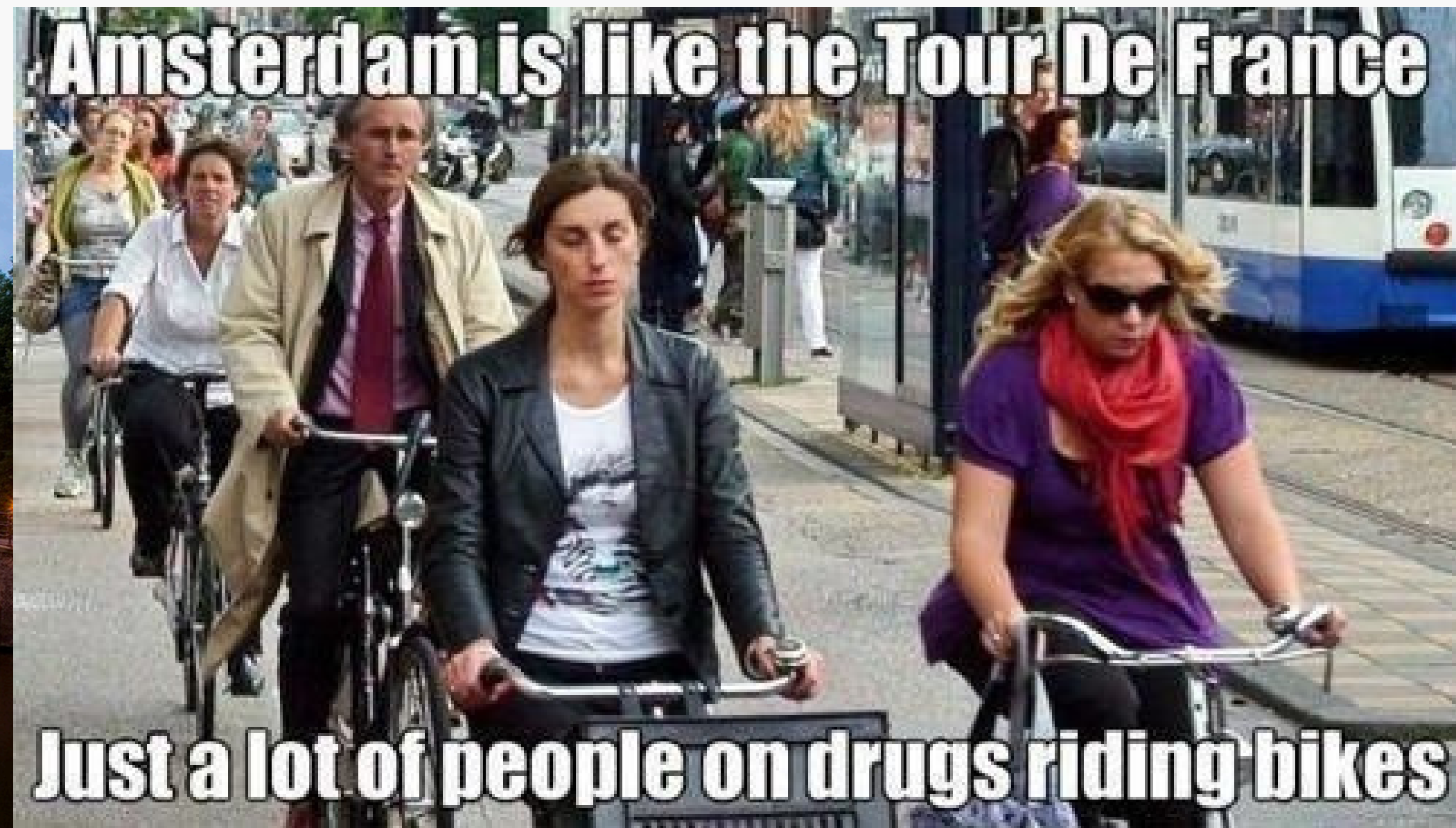
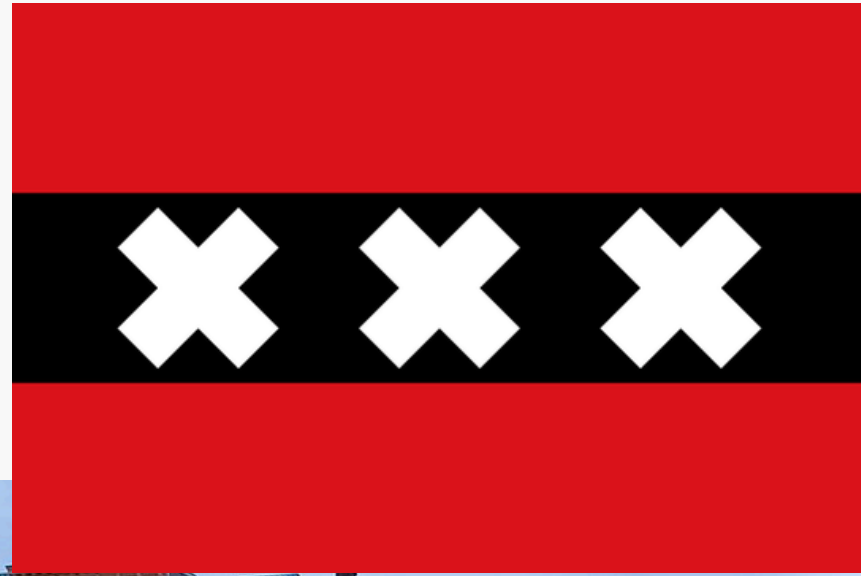
**MUNT  
PUNT**

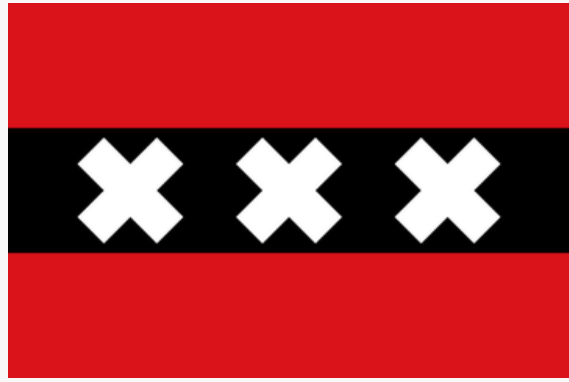
# **personal introduction**





# Amsterdam





# Amsterdam

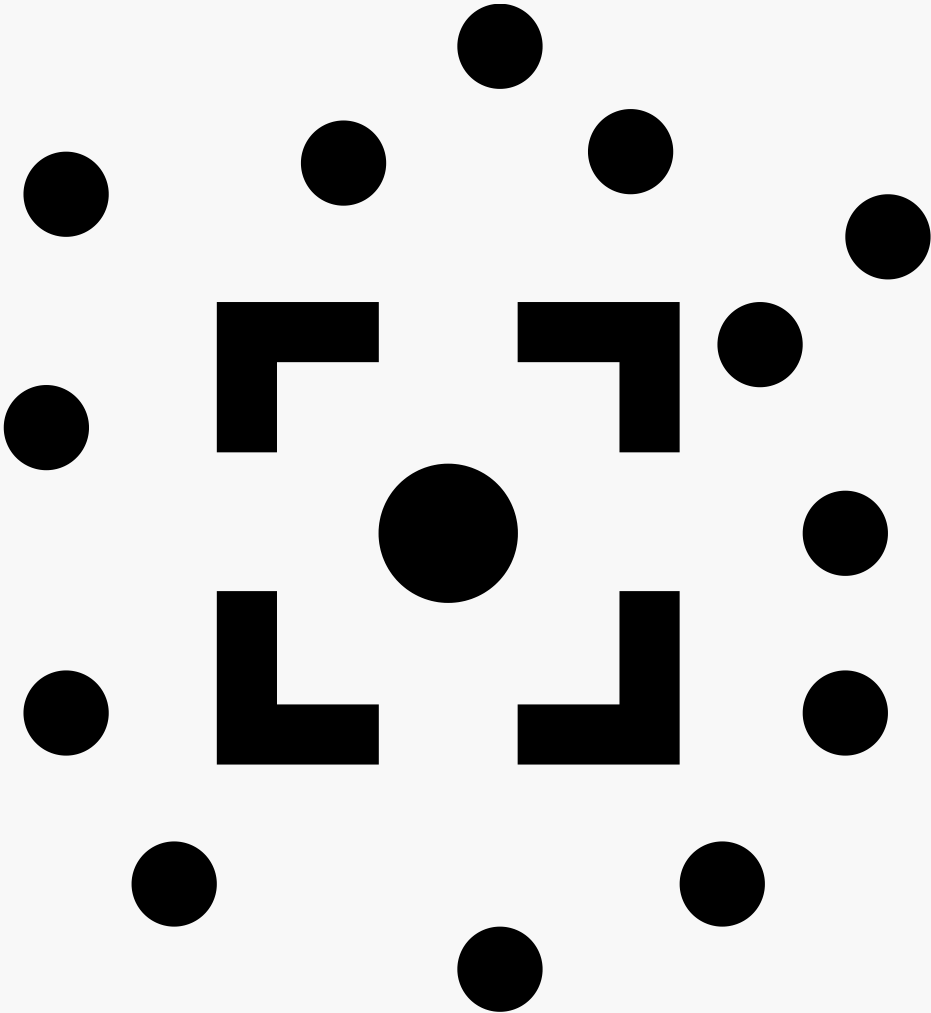


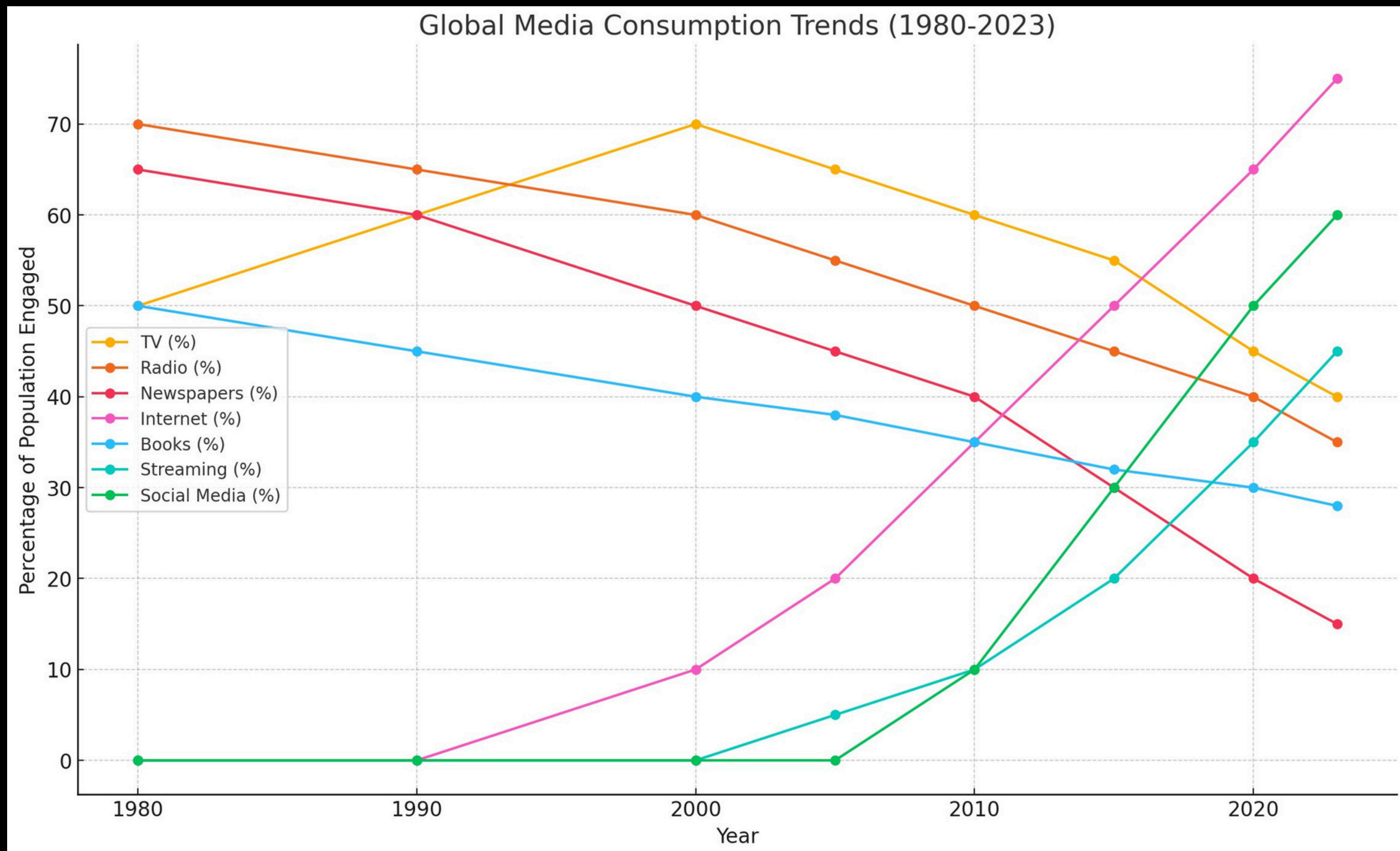
Refugee Talent Hub matcht vacatures  
en stages met vluchtelingen



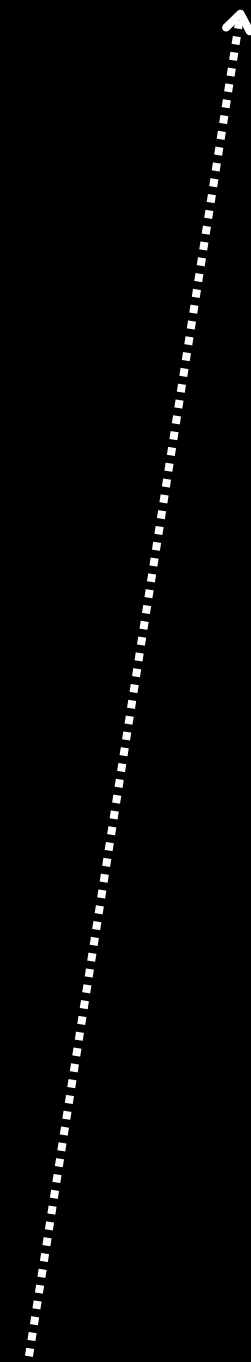


# context





.....a.i.?



# question:

*fast changing,  
crisis filled,*

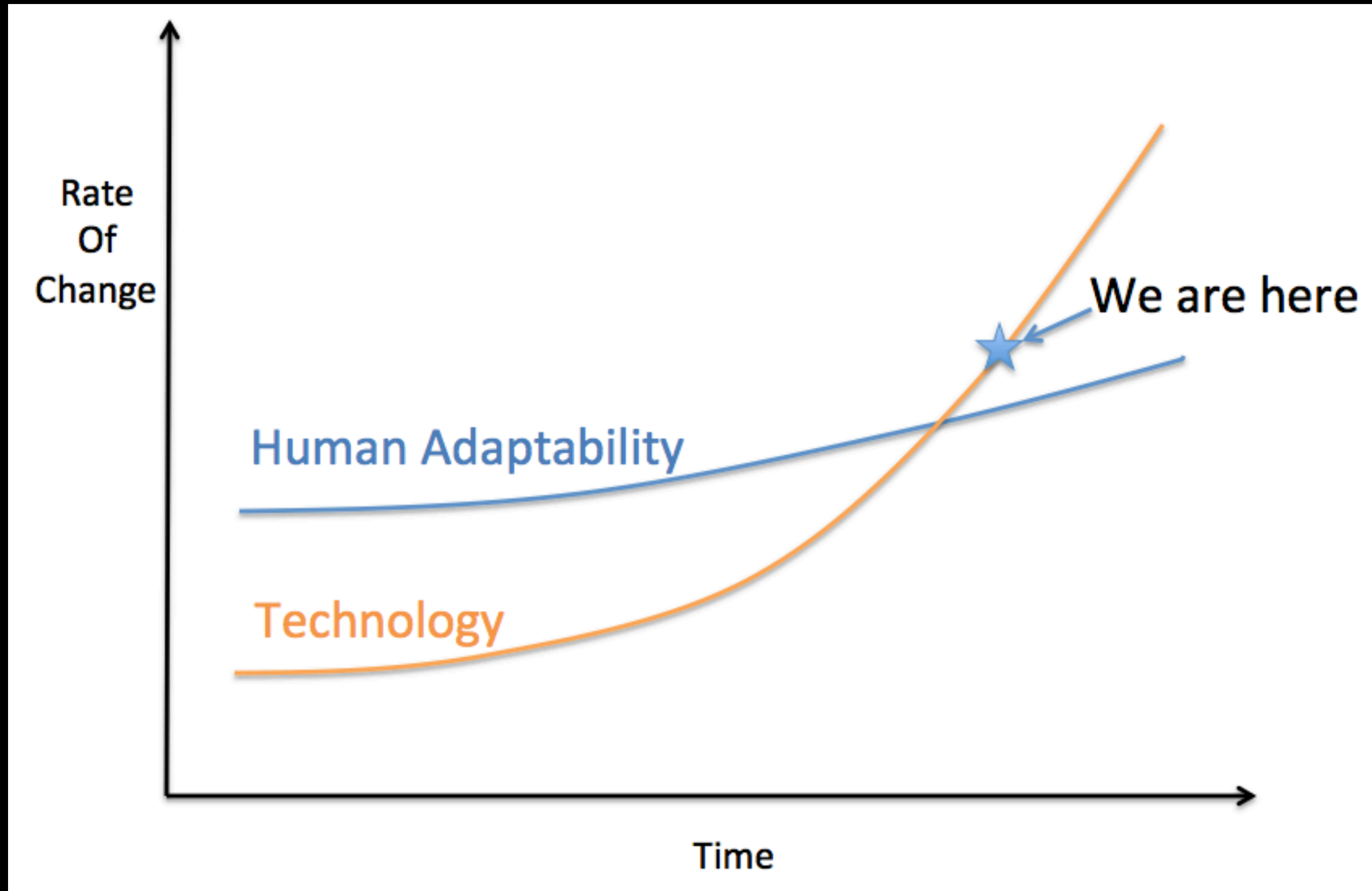


**in a world of unlimited free  
& public information, what  
is the role of The Library?**

# *CRISIS!*



# #1. the digital crisis



# #1. the digital crisis

- hyperconnectivity
- inequality in:
  - knowledge
  - acces (to technology)
  - networks
- a.i.
- fake news
- media decentralization
- quality of life?



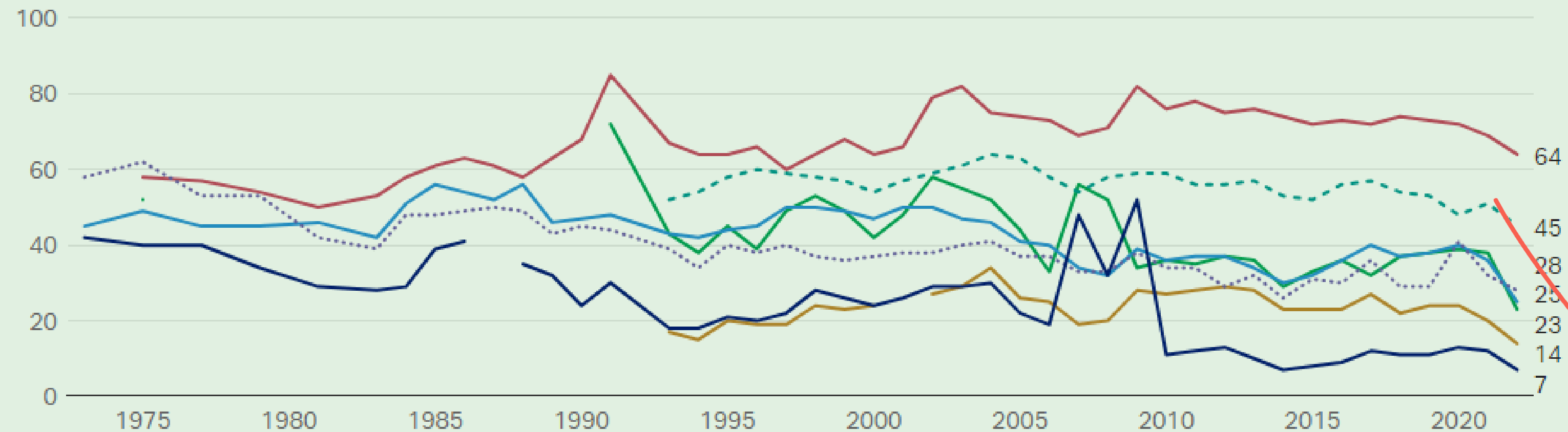
# #2. the institutional crisis

## Governmental Institutions

Now I am going to read you a list of institutions in American society. Please tell me how much confidence you, yourself, have in each one -- a great deal, quite a lot, some or very little.

% A great deal/Quite a lot

— The presidency — Congress — The Supreme Court — The military - - The police — The criminal justice system .... The public schools

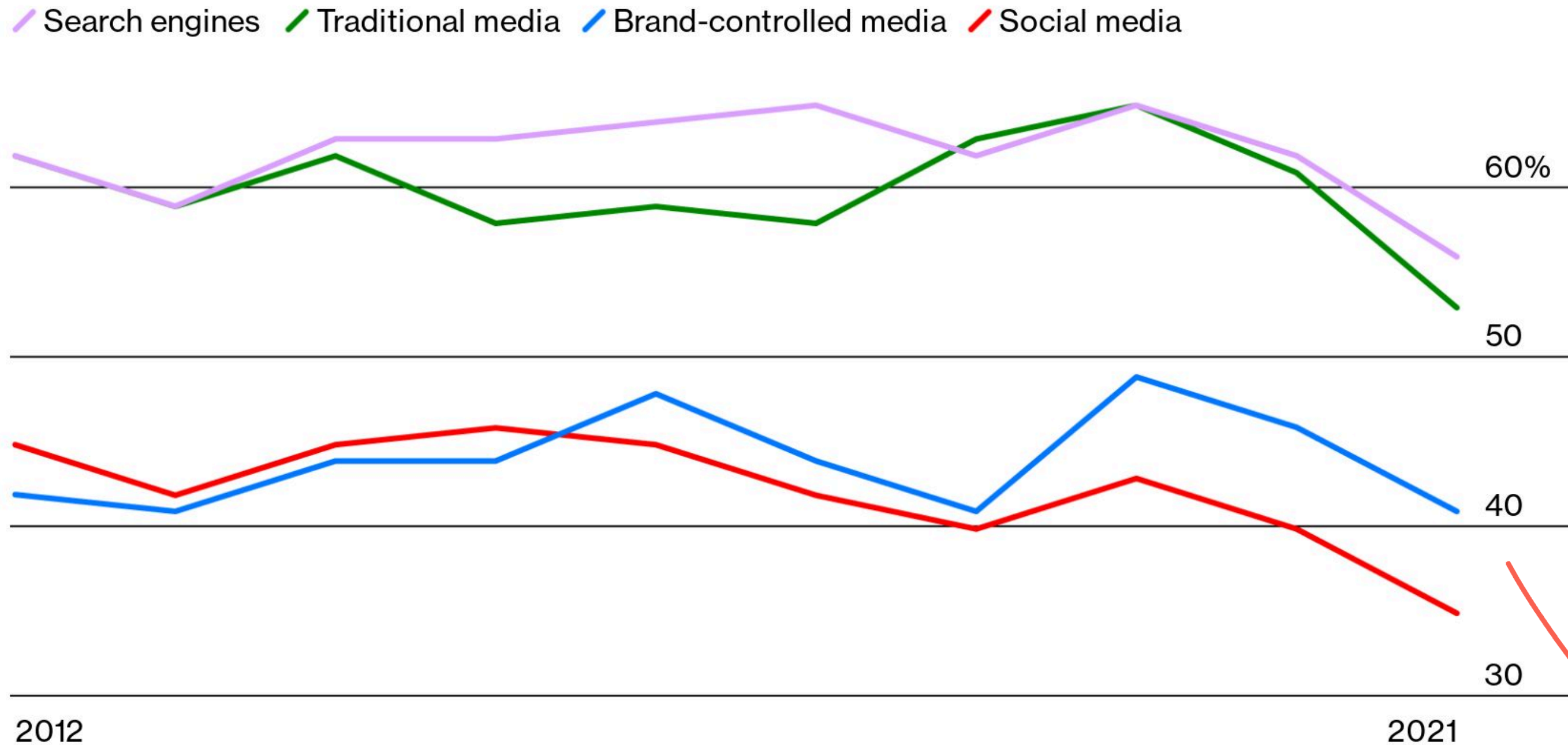


[Get the data](#) • [Download image](#)

GALLUP

# #2. the institutional crisis

Global Trust in Information Sources

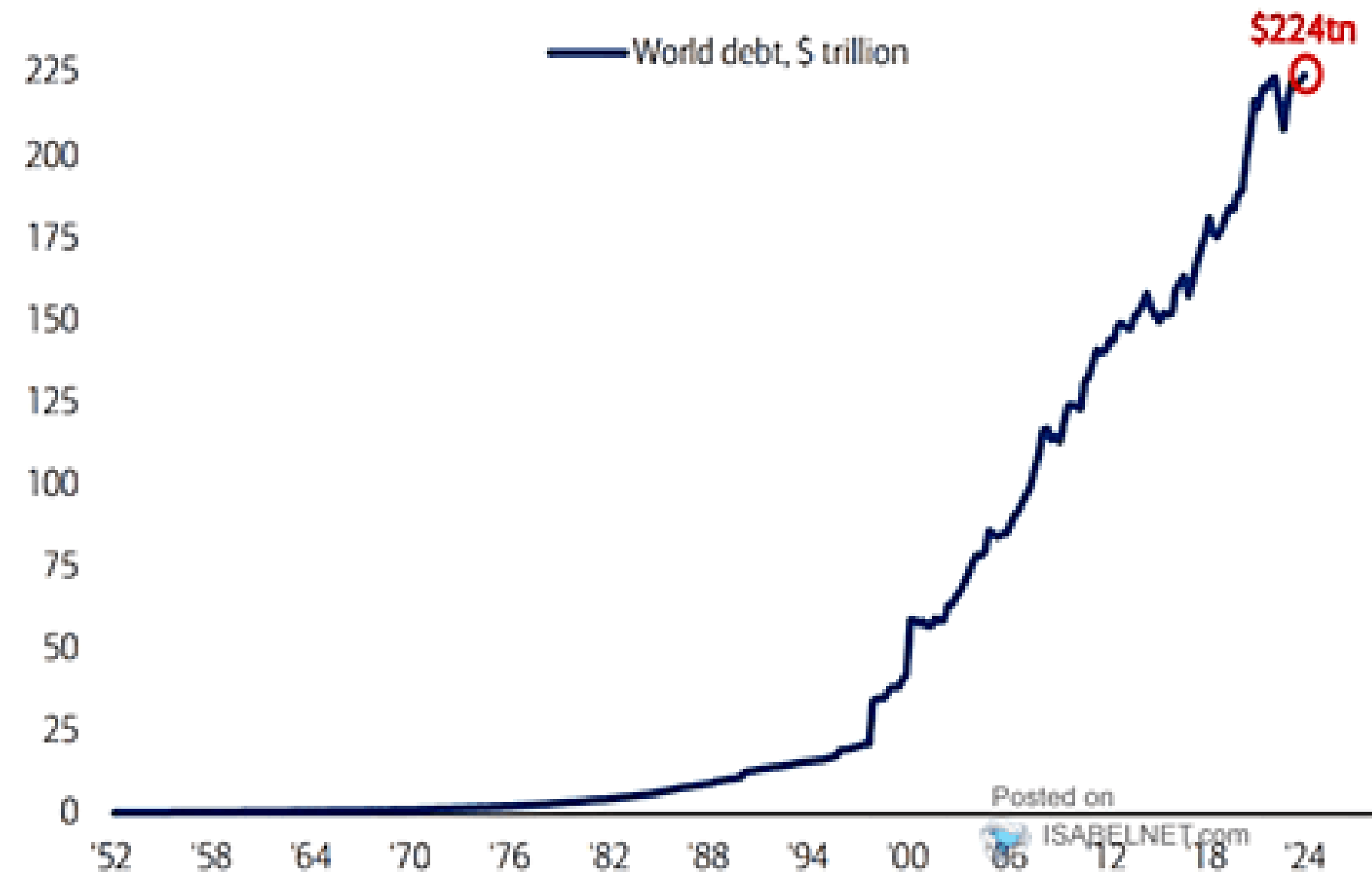


Data: Edelman Trust Barometer. Polling conducted in October and November 2011-2020

# #2. the institutional crisis

Chart 4: Global debt rose to a new record high in 2023

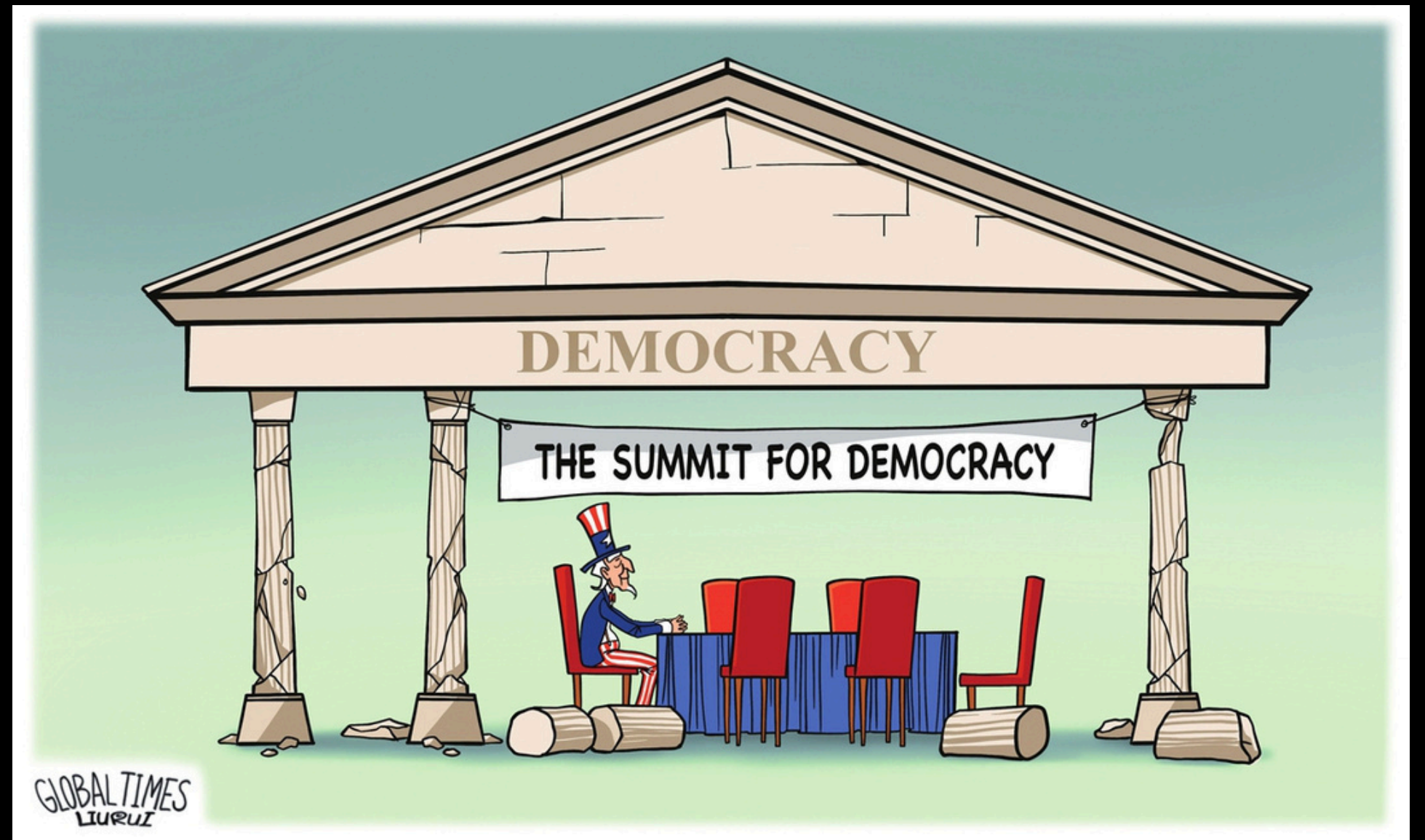
World debt (\$tn)



Source: BofA Global Investment Strategy, BIS. Global outstanding debt excluding financial sector

# #2. the institutional crisis

- declining trust
- civil unrest
- centralization
- censorship
- debt - inflation
- inequality
- climate

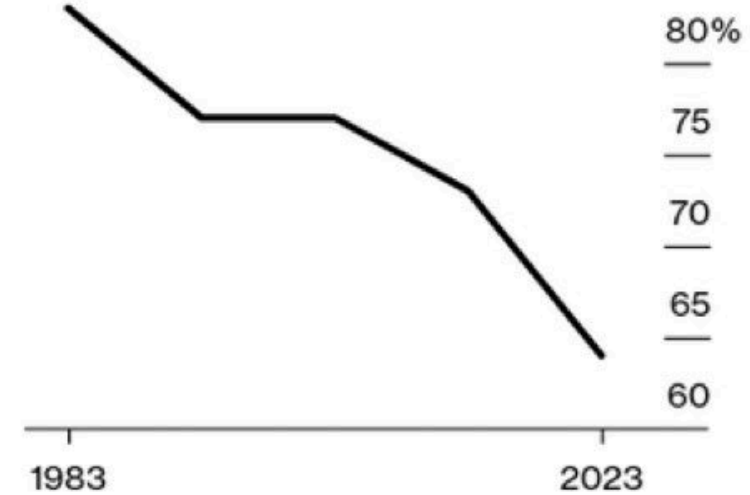


# #3. the spiritual crisis

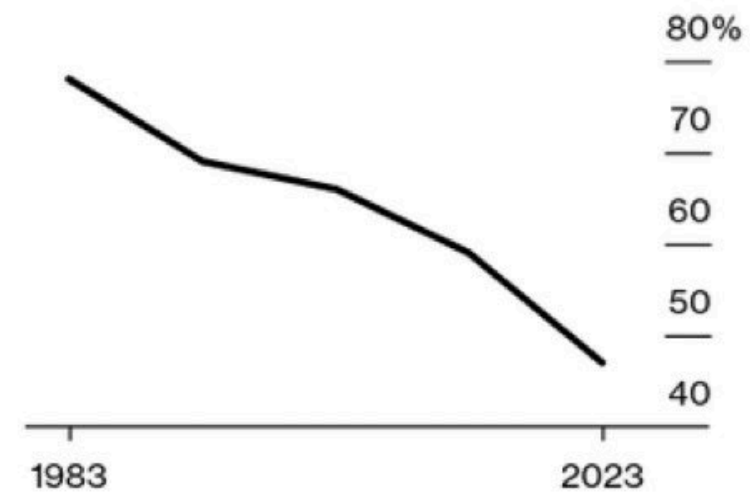
## Adult Milestones

Share of US 30-year-olds who...

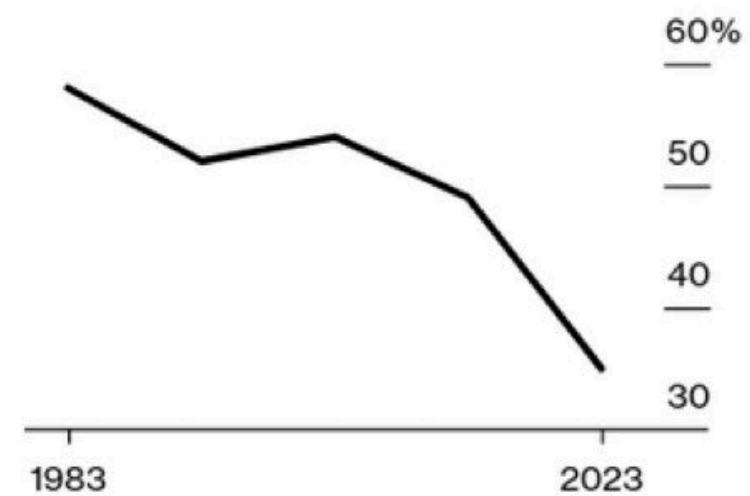
Live on their own



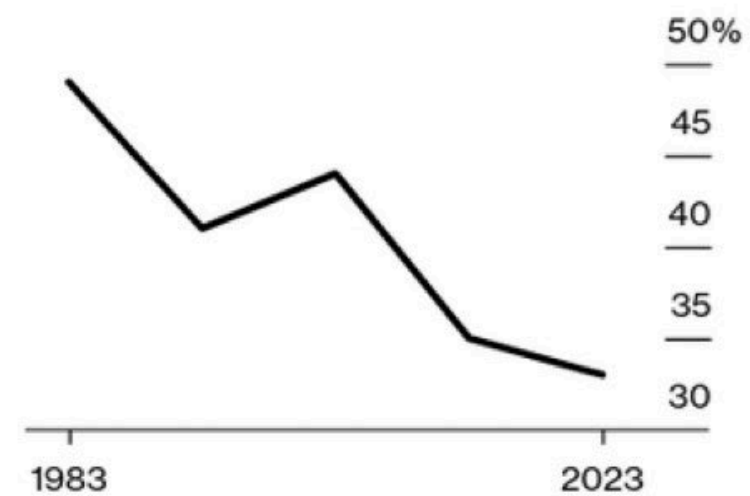
Have ever married



Live with a child



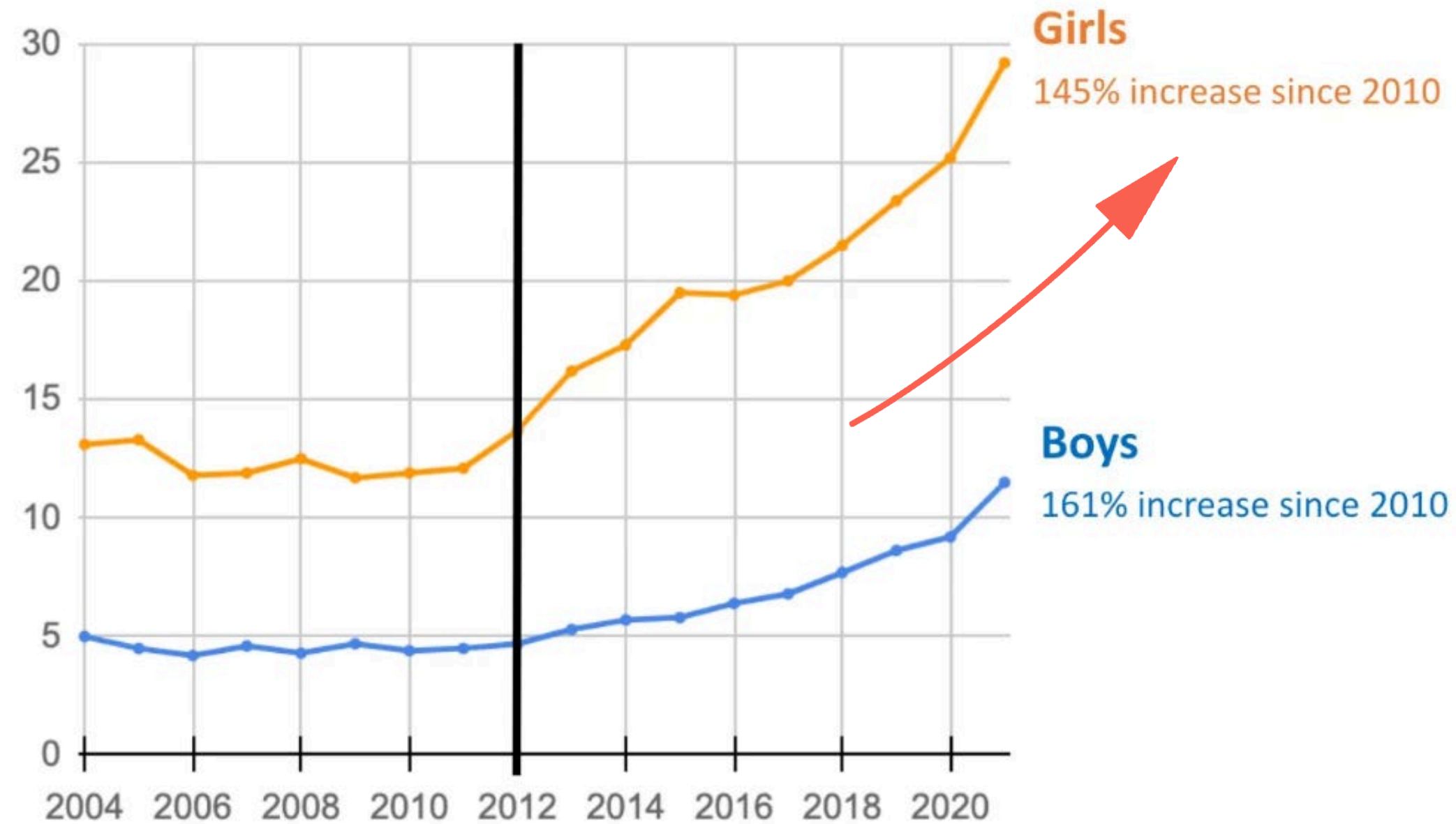
Own a home



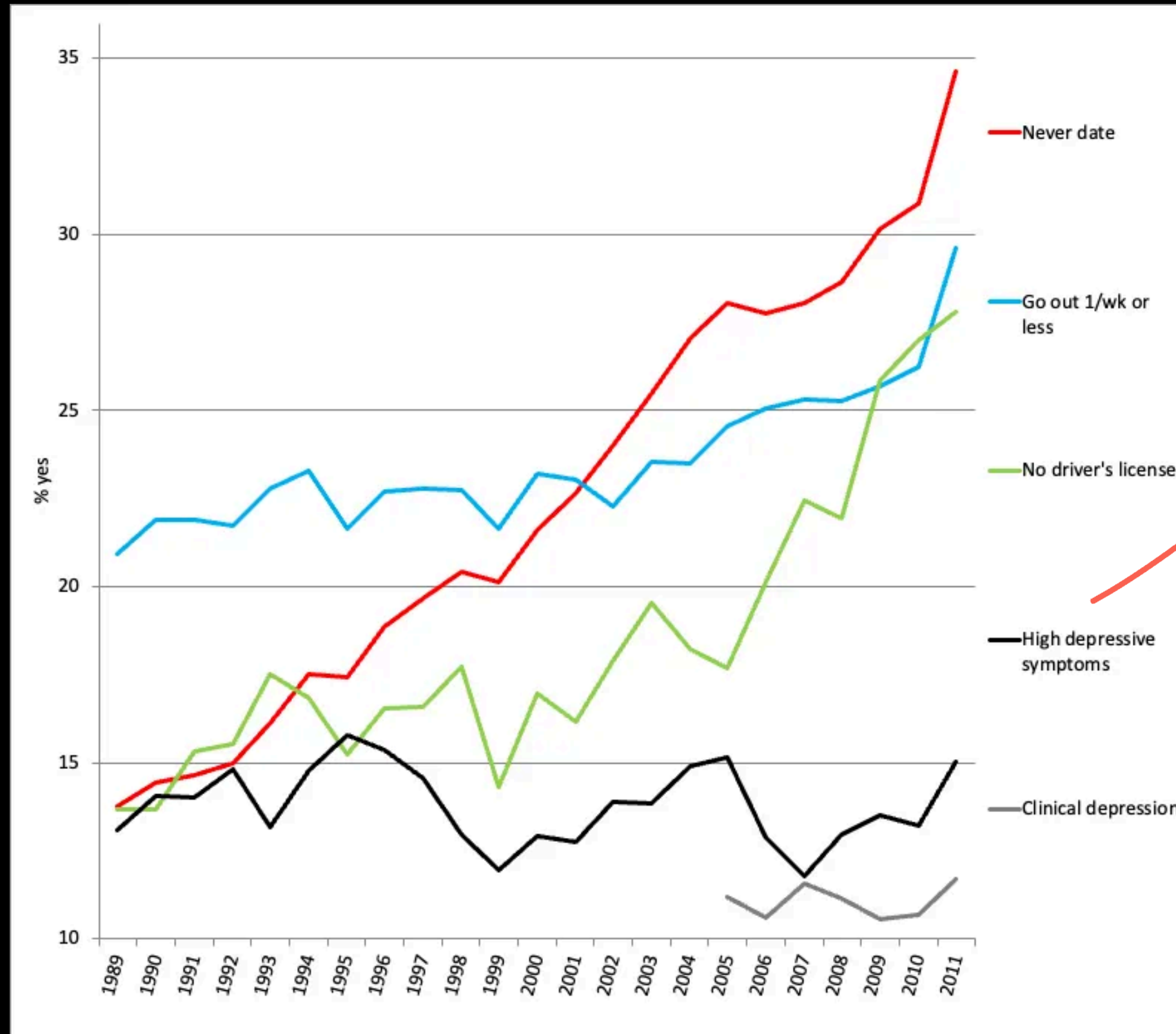
Source: John Burns Research and Consulting tabulations of US Census Bureau Current Population Survey Annual Social and Economic Supplement via IPUMS-USA

# #3. the spiritual crisis

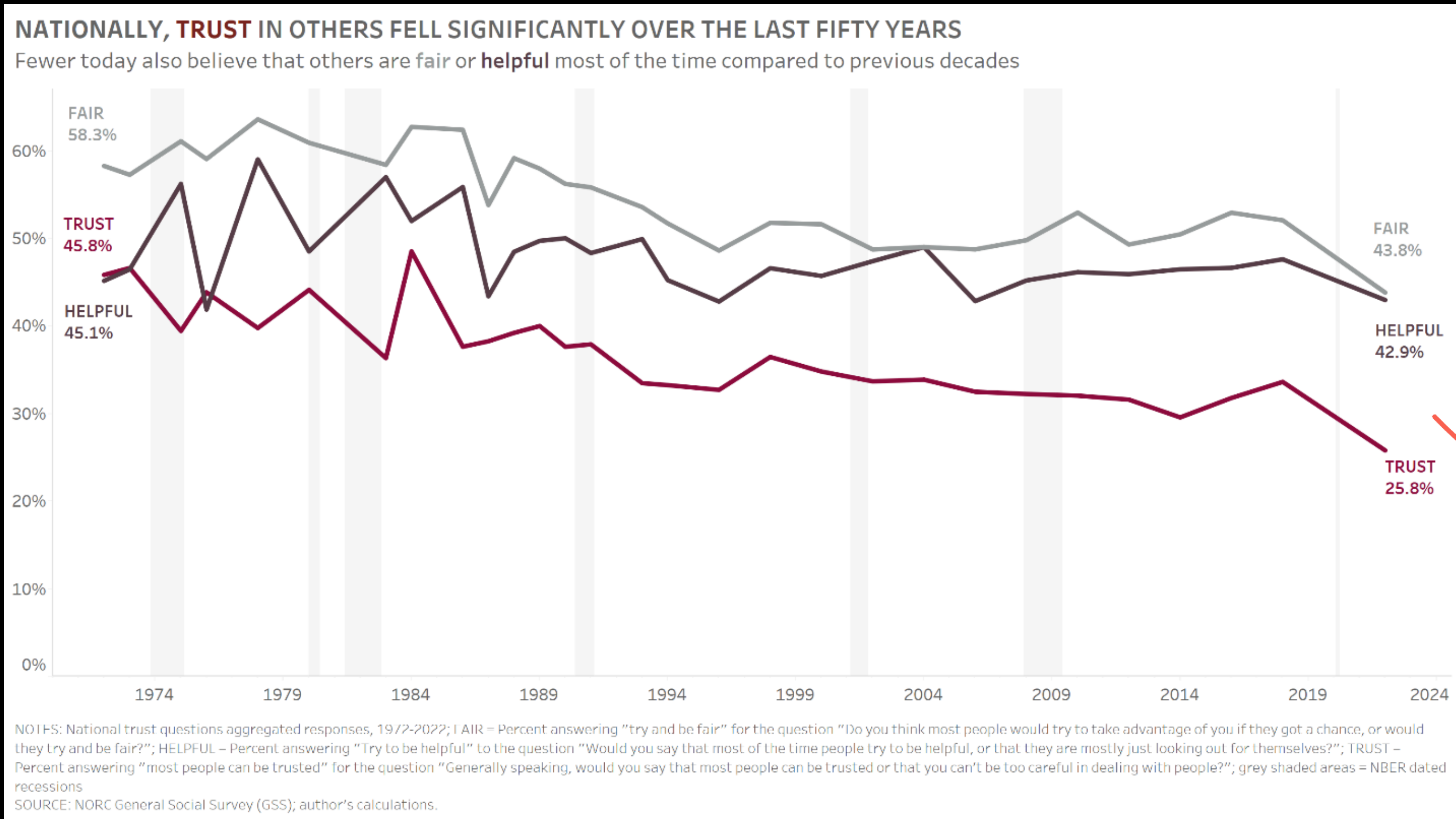
% US Teens with Major Depression



# #3. the spiritual crisis



# #3. the spiritual crisis

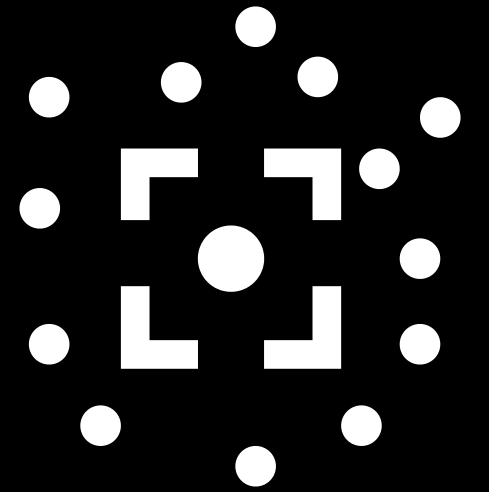


# #3. the spiritual crisis

- **well-being**
  - loneliness
  - depression
  - anxiety
- **community & social fabric**
- **trust**
- **divorces**
- **faith in the future**
- **physical**
  - birthrates
  - obesitas
  - illness



# context



in the near future, the need for:

- **information**
- **new skills & education**
- **guidance** (social, mental, educational, spiritual)
- **real human connections**
- **next steps in life**

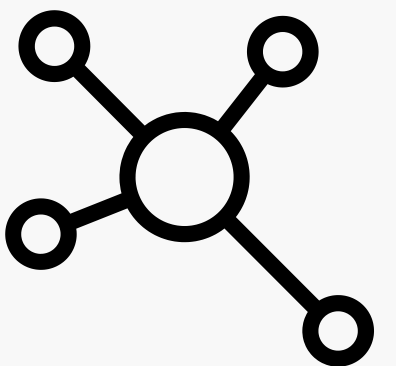
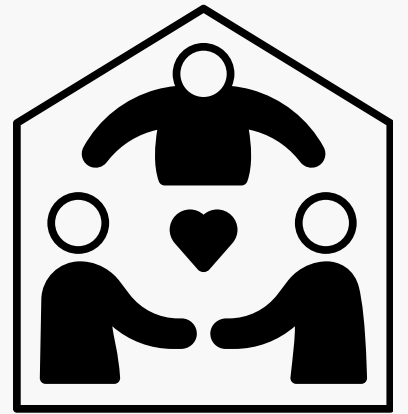
**will all rise**



**The Library**  
*as a*  
**Platform-Organization** = **uniquely positioned**

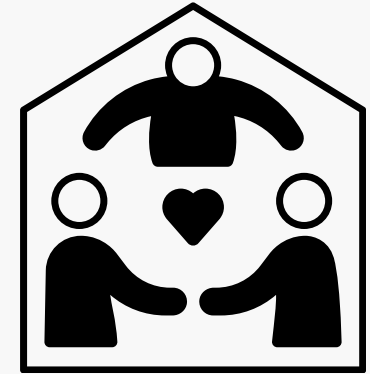
**there is no (public) organization  
better positioned to take on  
today's (local) societal challenges  
than **the Library****

**.....(but we can't do it alone!)**



= uniquely positioned

- (safe, high quality) public spaces



- diverse audiences



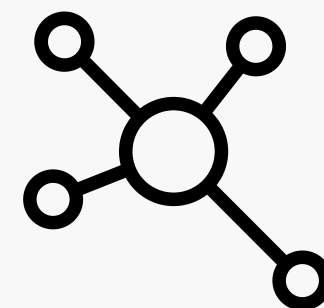
- `trusted brand`



- strong government relationships



- network of branches



**we offer...**

**UNIQUE EXPERIENCES!**

**reflection  
& meaning**



**human connections  
& networks**



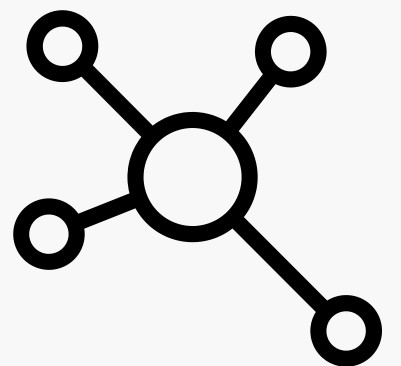
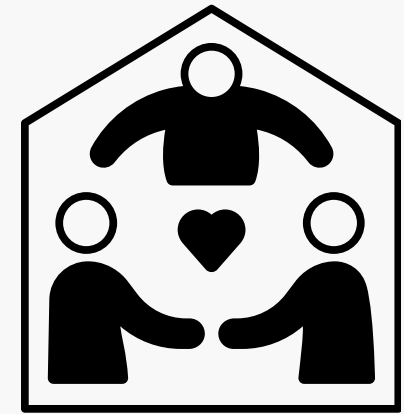
**information,  
knowledge  
& skills**



**The Library**  
*as a*  
**Platform-Organization** = **uniquely positioned**

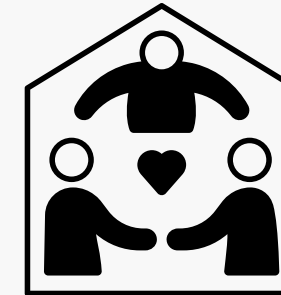
there is no (public) organization  
better positioned to facilitate the  
intergration of newcomers then  
**the Library**

.....(but we can't do it alone!)



= uniquely positioned

- (safe, high quality) public spaces



- connection with others



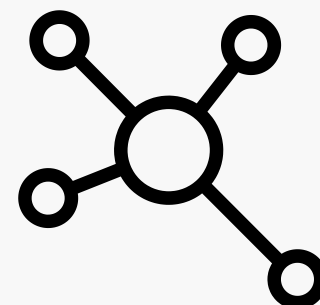
- `trusted brand`



- focus on learning & personal development

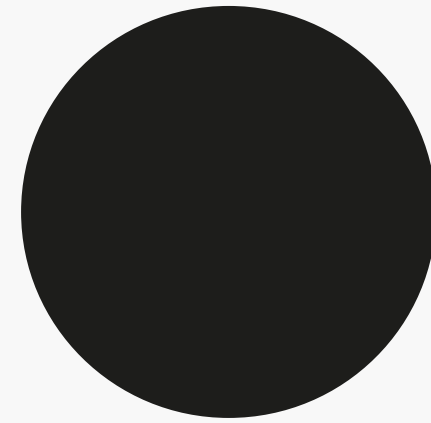


- network of partners



**What**

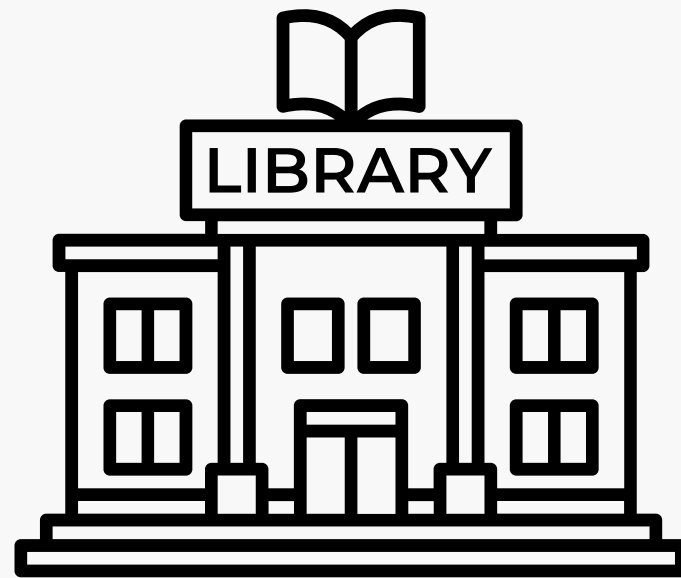
**=**



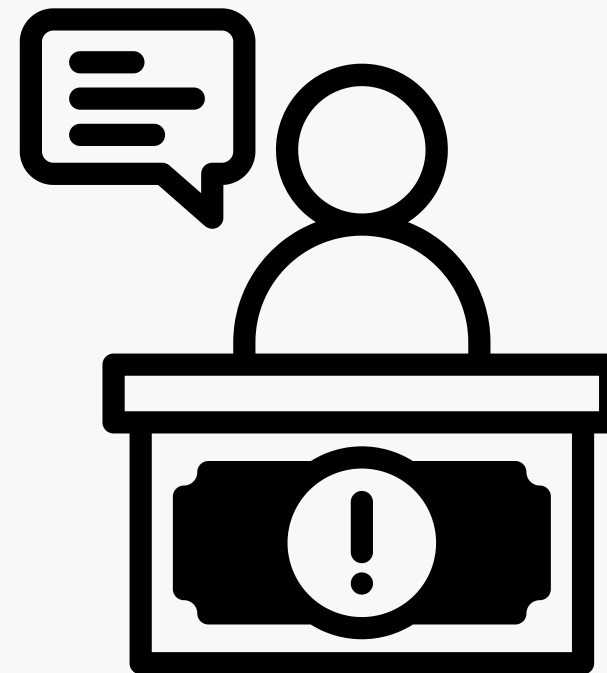
**MUNT  
PUNT**

**?**

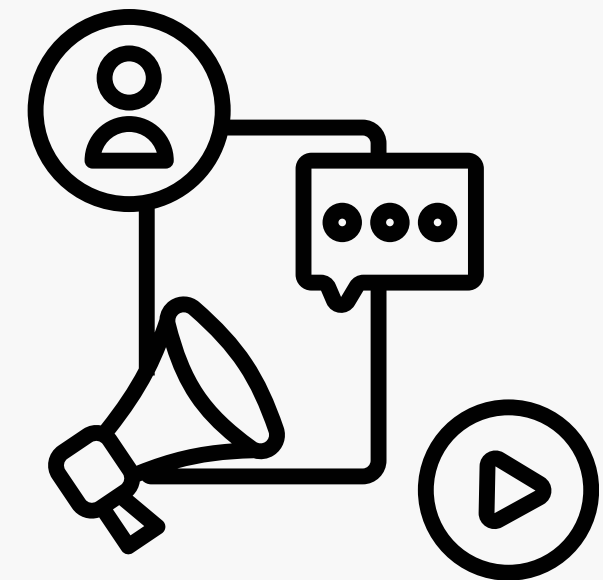
# Muntpunt =



**Public Library**

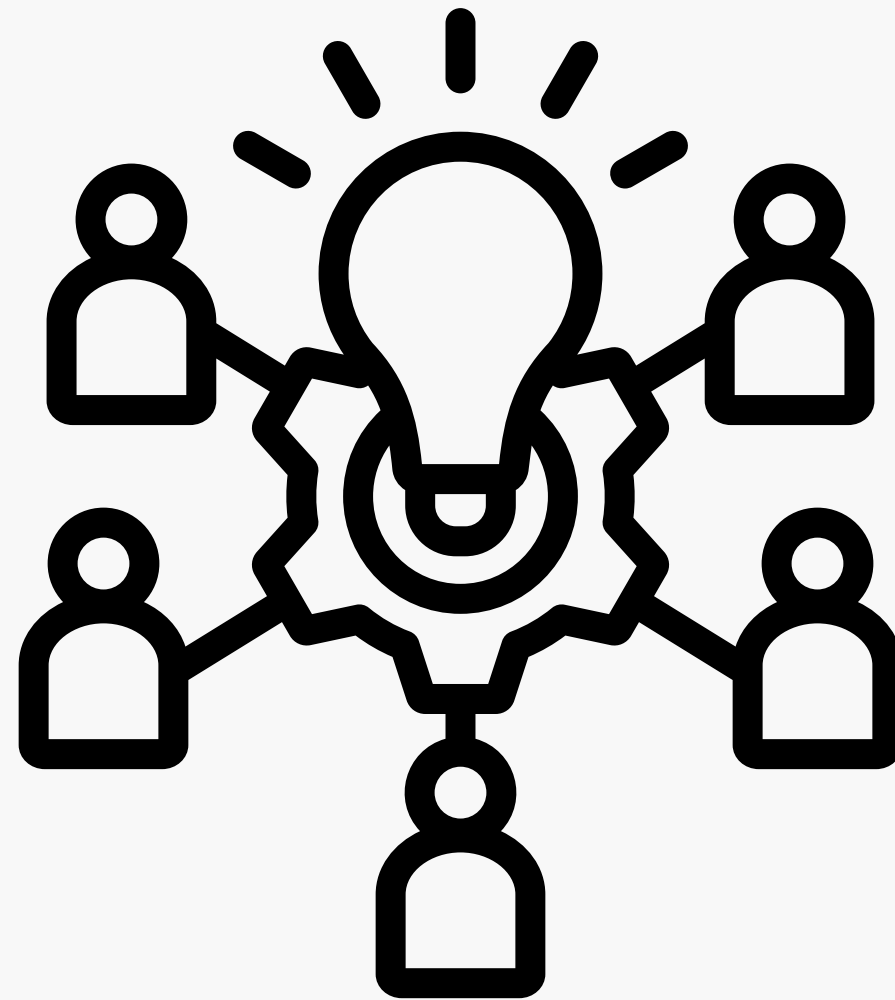


**Info Centre**



**Communication  
House**

# Muntpunt =

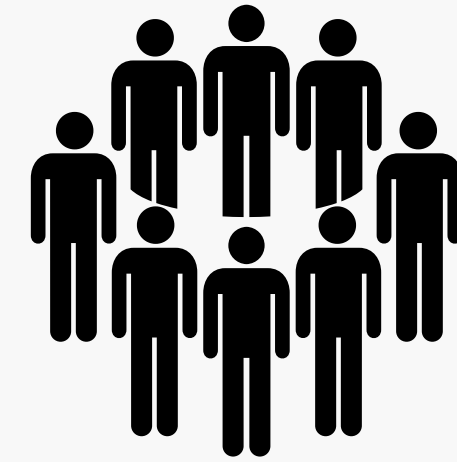


## Platform



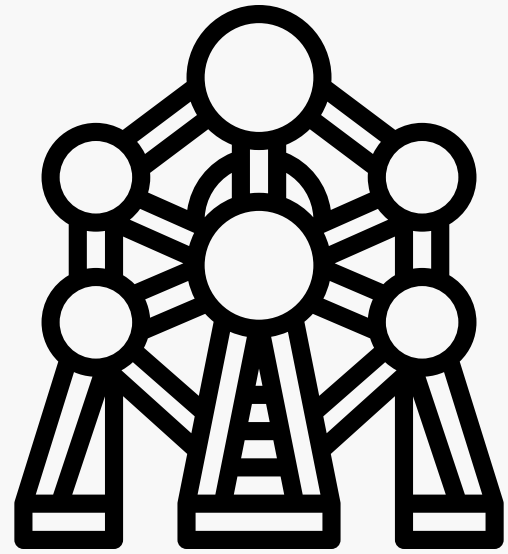
*as a*

**Platform-Organization**



- **Facilitates communities and organizations in the presentation and development of their content.**
- **Works with the creative energy, already present in the community.**

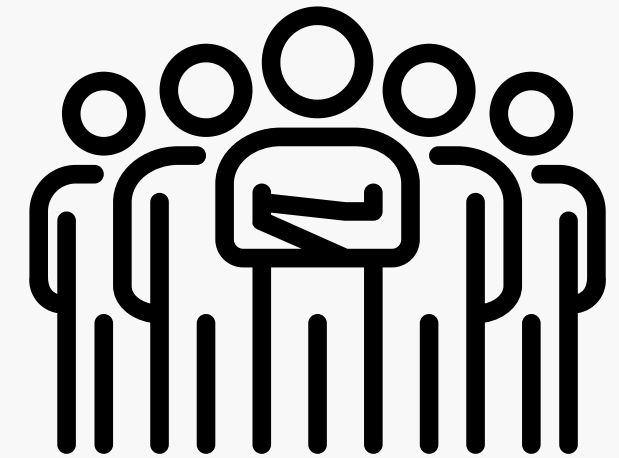
# facts and figures



**Network of 19  
dutch speaking  
public library branches  
in Brussels**

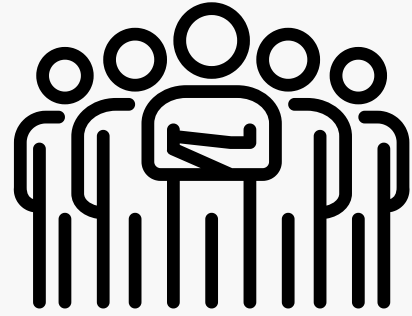


**Muntpunt =  
11 years old**



**70 Employees**

# facts and figures



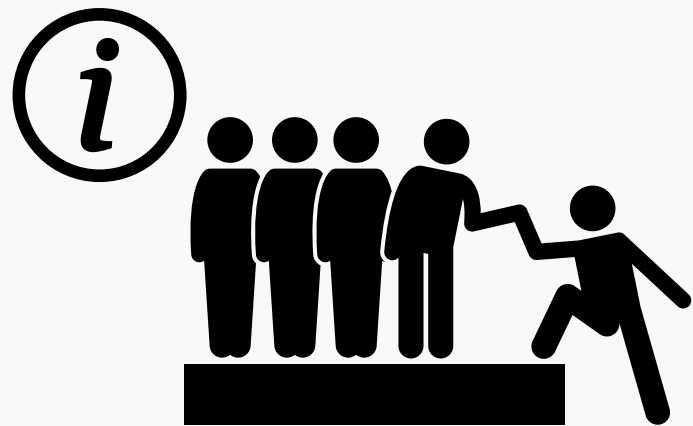
**200+**  
**structural  
partner organizations**



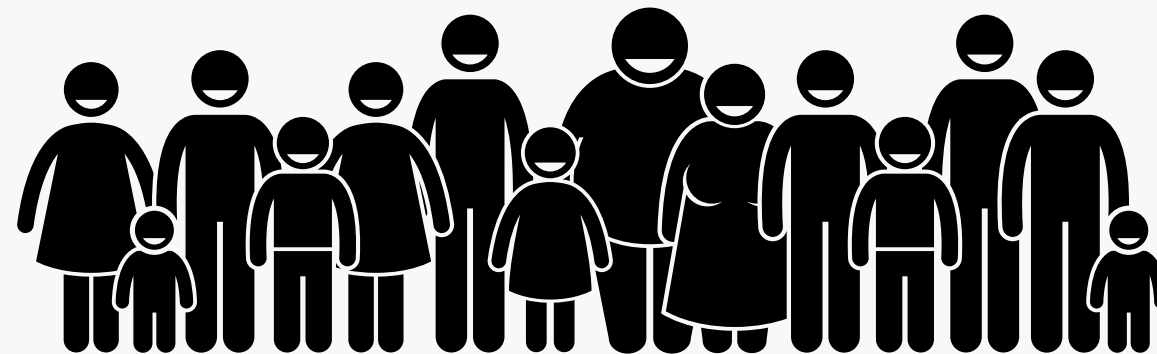
**500.000+**  
**visitors per year**



**200.000+**  
**lendings per year**



**1.000+**  
**Infoquestions per year**



**14.000+**  
**Active members**



**1.800+**  
**Activities**

 MUNT  
PUNT **as place of care**

*for refugees and newcomers*



- **information on Flemish institutions (Dutch speaking), organizations, facilities and events**

- **urban information on living in brussels (living, work, housing, culturel, education, social etc.)**

**specific focus on vulnerable target groups (single parents, socio-economic status, physical or mental disabilities, migration background, etc.)**



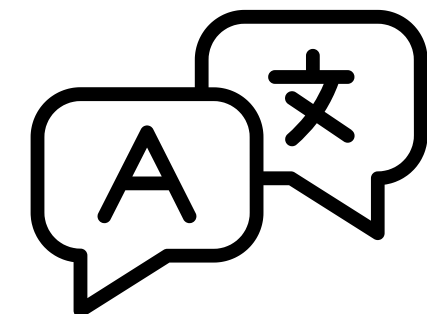
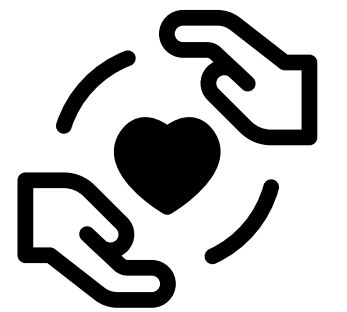


- ✓ **Help with school enrollment**
- ✓ **Info on Social & Cultural activities**
- ✓ **Info on housing & living in Brussels**
- ✓ **Connection to entire Dutch speaking partnernetnetwork in Brussels**

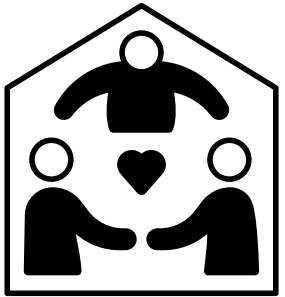
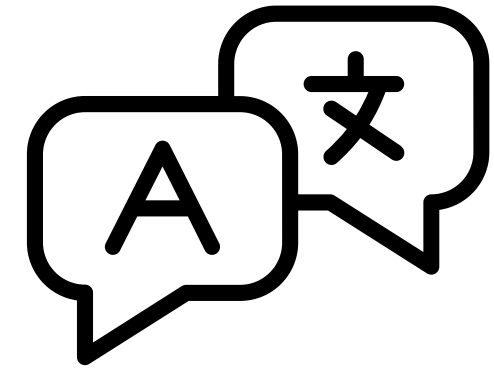


# Third Space

- **high quality public spaces**
  - **sharing spaces with partners, communities, makers....society**
- **community building**
- **public dialogue**
- **well being**
- **language skills & practice opportunities**



# Language development & Intergration



- **Oefenkansen - Practice opportunities - Conversation tables**

- Huis van het Nederland



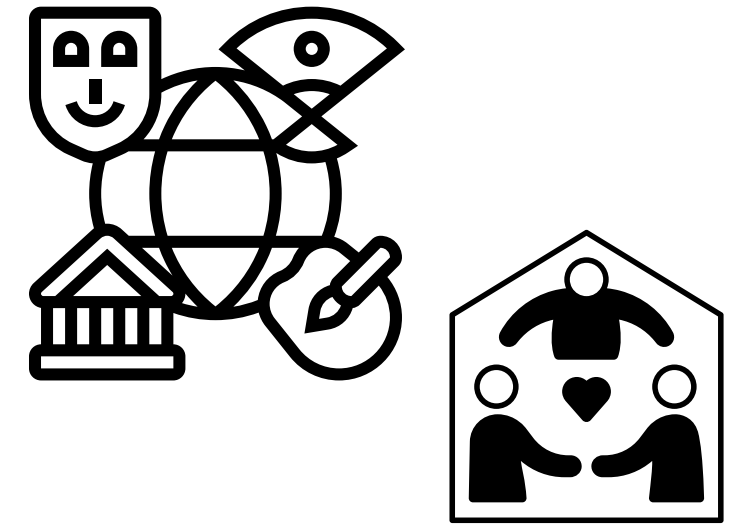
- **Partnership BON**

- tours
- vouchers Paspartoe

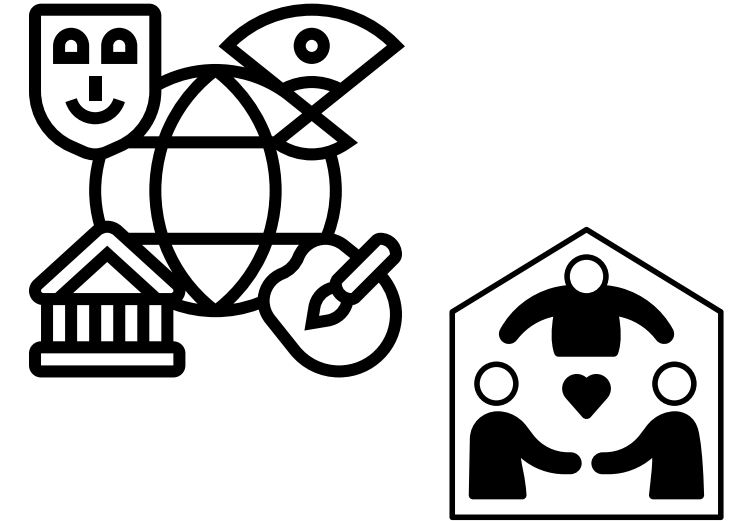


- **Steering group**  
**Connect: 4th pillar**
  - Networking & Participation





- **Paspartoe**
  - **Social activities**
  - **Trips**
  - **Cultural activities**
  - **Spacial opportunity tariffs**



- **Cultural programs**

- **Brussel City of Stories**
- **Untold Asians Stories**
- **Nowruz: Persian new year**



# thanks!



**MUNT  
PUNT**

LEESPUNT  
LEERPUNT  
INFOPUNT